# Indira Gandhi Delhi Technical University for Women, Kashmere Gate, Delhi-110006
# E Tender -Cloud based University Student lifecycle Management System (CUSLMS)

## REPLY OF IGDTUW ON QUERIES

| S.No. | Clause Number (as per RFP) | Your interpretation | Clarification sought from the University | Reply of IGDTUW |
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| 1 | Eligibility Criteria for pre-qualification of Bidders (Page 3 Point 4) | | Campus Management is involved in prestigious large scale projects involving more than 25,00,000 students, 14 Universities which are in the process of implementation. We request you to consider work orders also as evidence to qualify. | Read as per tender document |
| 2 | Technical Specifications – Cloud platform in a Tier 4 datacenter | | We request you to consider any MEITY certified data center to support the cloud platform | Read as per tender document |
| 3 | Technical Specifications – 100% synchronized mirror of complete system in another data center | | MEITY certification and / or Tier 4 data centers assure you of 99.7% uptime. We wanted to understand the reason for this clause since this will inflate the cost of the project. | Read as per tender document |
| 4 | Technical Specifications – 100% Free and | | Our solution is developed on the renowned and popular | Read as per tender document |

| | Open source technologies for Operating System, Database and Development platform | | Microsoft platforms. We request you to consider inclusion of Microsoft based platforms. | |
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| 5 | Technical Specifications - 2. Sub user creation facility for each user so that the functionality can be assigned to the other user by the primary user | We interpret this as a way to delegate authority to another person. Our system performs this function without having the overhead of creating a sub user. Kindly confirm that this is OK. | | Read as per tender document |
| 6 | Technical Specifications - Switch user facility for each user so that they can switch to another user account in read only mode who is reporting to him | Switch user functionality requires authentication since allowing this without authentication is a breach of security. Please confirm. | | Read as per tender document |
| S No | Clause No. | Query or Point requires clarification | Interpretation | IGDTUW Reply |
| 7 | General ( Page no 13) | Cloud based University management system | Whether Complete ERP will be on cloud or ERP will be on premise and Student / Employee portal will be on cloud. | Complete ERP will be on Cloud |
| 8 | 12 ( Page No 7) - Price | What is Existing Portal?  Since "Price shall include design, development, | JILIT will migrate data which are required for running the JILIT application for active students / | Existing portal is our exam and academic portal developed in-house, Rest as |

| | | installation, deployment of, testing, Security Audit, Existing physical raw data entry and upgrdation and migration of online offline data of existing Portal……………….…." Page N0 7 | Staffs   The Data related to finance, Procurement, Inventory etc will be loaded with opening balance on the date of golive | per tender document. |
|---|---|---|---|---|
| 9 | 12 ( Page No 7) - Price | Onsite technical trainig of IGDTW personal | For each module training will be given onsite.  Single batch per each module. | Kindly read tender document specification clause 12. |
| 10 | 20 (Page No 9) | What is Physical data? | JILIT assume that, the data which are available in phyisical form, which are limited to the students who are active on the date of migration (not passed out students data).  Also the data is available in excel or any electronic form or will be made available by the university in electronic form | Physical data is migration of data from existing portal to new ERP and data provided by different departments in excel and other formats. |
| 11 | 20 (Page No 9) | Volume of Physical data | Kindly provide the volume of data to be migrated which are in physical form. | Please read tender document page 3 for the existing strength of university. |
| 12 | ( Page  No 13) Technical specifications | Integration with Payment Gateway | Initially, SBI gateway will be integrated, and next payment gateway integration will be integrated on chargeable basis | Read as per tender document |
| 13 | ( Page  No 13) Technical specifications | Facility of Auto SMS and Email alerts | SMS and Email gateways will be provided by | Kindly read tender document carefully. |

| | | | University | |
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| 14 | ( Page  No 13) Technical specifications | RFID, Biometric for attendance monitoring, and digital signature | Our solution allows API integration, however, coordination with third party,  will be  responsibility of  the university for RFID, Biometric and Digital signatures.  The equipment related to RFID, Biometric and purchase of digital signature will be the responsibility of University | Machines/equipments will be provided by university but integration shall be taken care by agency/vendor. |
| 15 | ( Page  No 13) Technical specifications | Sub User Creation and Switch user facility, requires more clarification | Another user id will be created and specific rights will be assigned to users.  The sub user id will be created by admin. | Read as per tender document |
| 16 | ( Page  No 16) clause No 5 Learning Management System | University Website and Mobile applications Management | Whether a new website & mobile application to be developed or existing to be  maintained? | Please Read Sub module 5.4 |
| 17 | (Page No 18) Moule 1, sub module 1.6 Accounts and Finance | Integration with Tally | When all the requirements of Accounting is listed, why it is to be integrated with Tally? | Read as per tender document |
| 18 | (Page No 18) Moule 1, sub module 1.6 Accounts and Finance | Integration of Ultra soft pay pakage | What type of integration required with ultrasoft pay package. | Read as per tender document |